

REFERENCE TITLE: AHCCCS; Arizona 211 system

State of Arizona  
Senate  
Forty-seventh Legislature  
Second Regular Session  
2006

## **SB 1352**

Introduced by  
Senators Allen, Cannell; Representatives Burton Cahill, Quelland: Senator  
Garcia; Representative Lopez L

### AN ACT

AMENDING TITLE 36, CHAPTER 29, ARTICLE 1, ARIZONA REVISED STATUTES, BY ADDING  
SECTION 36-2921; RELATING TO THE ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM.

(TEXT OF BILL BEGINS ON NEXT PAGE)

Be it enacted by the Legislature of the State of Arizona:  
Section 1. Title 36, chapter 29, article 1, Arizona Revised Statutes,  
is amended by adding section 36-2921, to read:

36-2921. Arizona 211 system; web site; call centers; infrastructure; fund

A. THE ARIZONA 211 SYSTEM IS ESTABLISHED. THE SYSTEM MAY USE CALL CENTERS THAT ARE ACCESSED BY CALLING TELEPHONE NUMBER 211 AND A WEB SITE TO PROVIDE INFORMATION ON STATEWIDE DISASTER RESPONSE, HOMELAND SECURITY AND HEALTH AND HUMAN SERVICES TO THE PUBLIC AND COMMUNITY ORGANIZATIONS THAT PROVIDE ASSISTANCE TO THE PUBLIC. THE SYSTEM MAY ALSO PROVIDE INFORMATION REGARDING VOLUNTEER OPPORTUNITIES IN COMMUNITIES.

B. THE ADMINISTRATION SHALL ESTABLISH A STATEWIDE INFRASTRUCTURE TO SUPPORT THE WEB SITE AND CALL CENTERS. THE ADMINISTRATION, IN COOPERATION WITH THE GOVERNMENT INFORMATION AND TECHNOLOGY AGENCY AND THE DIVISION OF EMERGENCY MANAGEMENT WITHIN THE DEPARTMENT OF EMERGENCY AND MILITARY AFFAIRS, SHALL DEVELOP STATEWIDE POLICIES, STANDARDS AND PROCEDURES FOR THE SYSTEM. THE DIVISION OF EMERGENCY MANAGEMENT SHALL OPERATE THE EMERGENCY BULLETINS SYSTEM FOR THE SYSTEM. THE DIVISION MAY USE THE CALL CENTER INFRASTRUCTURE TO RECEIVE EMERGENCY CALLS DURING TIMES OF LOCAL EMERGENCY AS DEFINED IN SECTION 26-301.

C. THE ADMINISTRATION MAY ENTER INTO AGREEMENTS WITH MUNICIPAL, COUNTY AND TRIBAL GOVERNMENTS, AND ASSOCIATIONS OF THESE GOVERNMENTS, TO PROVIDE THE INFRASTRUCTURE FOR THE CALL CENTERS. IN EXCHANGE FOR THE USE OF THE INFRASTRUCTURE, ALL AGREEMENTS SHALL REQUIRE THESE GOVERNMENTS TO COMPLY WITH THE POLICIES, STANDARDS AND PROCEDURES DEVELOPED PURSUANT TO SUBSECTION B OF THIS SECTION. PARTICIPATING MUNICIPAL, COUNTY AND TRIBAL GOVERNMENTS MAY DESIGNATE LOCAL CALL CENTERS TO OPERATE THE SYSTEM.

D. THE ARIZONA 211 SYSTEM INFRASTRUCTURE FUND IS ESTABLISHED CONSISTING OF LEGISLATIVE APPROPRIATIONS, GIFTS, GRANTS AND DONATIONS RECEIVED BY THE ADMINISTRATION TO OPERATE THE SYSTEM. THE ADMINISTRATION SHALL ADMINISTER THE FUND AND SHALL USE FUND MONIES TO PAY THE COSTS ASSOCIATED WITH THE INFRASTRUCTURE OPERATION AND MAINTENANCE, OUTREACH TRAINING AND ENHANCEMENTS TO THE SYSTEM. THE ADMINISTRATION MAY USE FUND MONIES TO PROVIDE GRANTS TO PARTICIPATING MUNICIPAL, COUNTY AND TRIBAL GOVERNMENTS TO SUPPORT SYSTEM CALL CENTERS. MONIES IN THE FUND DO NOT REVERT TO THE STATE GENERAL FUND AND ARE EXEMPT FROM THE PROVISIONS OF SECTION 35-190 RELATING TO THE LAPSLING OF APPROPRIATIONS.

E. THE ADMINISTRATION SHALL ADOPT RULES NECESSARY TO CARRY OUT THE REQUIREMENTS OF THIS SECTION.